

Brussels / Stockholm,

April 2025

Dear Elisabeth, Peter
and all team members of KlinikClowns Bayern e.V.,

Herewith you receive your **efhco** audit report 2025 and the supporting summary. We would like to thank you for welcoming the EFHCO auditor Margarita Galen at KlinikClowns Bayern. You have provided her with all the requested documents (and much more information) during the three days she spent with your organization reviewing your work in accordance with the **efhco** quality label criteria. Your team presented each aspect of your organization with great care and thoughtfulness.

The board members have received the report and given notice to the review. The board acknowledges that our full member KlinikClowns Bayern abides to the **efhco** quality label criteria. The report reflects on the positive developments that KlinikClowns Bayern displays within healthcare clowning in Germany.

Our **efhco** quality label auditor was particularly impressed by

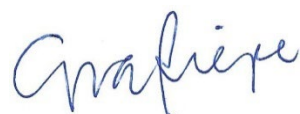
- The creative spirit in Your relatively small, hard-working office team, all well connected, communicative and actively liaising between the different institutions, where 75 Clowns are active, and their healthcare staff, your regional clown teams and all stakeholders involved.
- Your Clown team and its high-level performances at play!
- Your diverse programs – from childcare units to pediatric neuro orthopedic or intensive care to geriatric / elderly homes.
- Inspiring - The enthusiastic feedback from all hospital staff met during her on-site auditing visits.

One key point within the **efhco** quality label criteria:

- A well-planned transition process with a clear structured roadmap would be really desirable for the growing size of your Healthcare Clown Organization and a real benefit for everybody, ensuring a sustainable future of this amazing Healthcare Clown Organisation, you founded!

The **efhco** board wishing you all the best with your all activities.

We are looking forward welcoming you nose2nose again at the next **efhco** Annual Meeting in Paris 2025.



Eva Riepe, **efhco** Chair

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